



Rates and Fees

Effective from 1st July, 2023

Care Management and Package Management are a compulsory part of your home care package, which includes the care assessment and planning by a dedicated Lutheran Homes Group Home Care Coordinator.

This Service Includes:

- Dedicated Home Care Coordinator
- Coordination of care and services
- Individualised care planning and reviews
- Fully trained staff
- Monthly financial statements
- Regular focus groups held at Glynde / Hope Valley
- Compliance with Aged Care Quality and Safety Standards

Lutheran Homes Group – Managed (Current and New Consumers)

PER DAY	PACKAGE MANAGEMENT	CARE MANAGEMENT
Level 1	\$3.02	\$4.02
Level 2	\$5.97	\$7.96
Level 3	\$13.00	\$17.33
Level 4	\$19.70	\$26.27

Self Managed (Self Managing Consumers who commenced prior to 1 July 2023)

PER DAY	PACKAGE MANAGEMENT	CARE MANAGEMENT
Level 1	\$3.02	\$3.22
Level 2	\$5.97	\$6.37
Level 3	\$13.00	\$13.86
Level 4	\$19.70	\$21.02

*As of 1st July 2023 Lutheran Homes Group have ceased new 'self-managed' clients.

Personal Support

Personal support services are provided by Lutheran Homes Group Home Care staff unless otherwise agreed.

Services Include:

- Personal Care
- Personal Grooming
- Assistance with Showering
- Assistance Dressing/Undressing
- Meal Preparation/Support
- Wellbeing Visit
- **Transport

SUPPORT WORKER	MON-FRI 6AM - 8PM	SAT	SUN	PUBLIC HOLIDAY	AFTER HOURS (WEEKDAYS)
Hourly Rate	\$86	\$112	\$137	\$150	\$112
45 min Rate	\$79	\$102	\$126	\$138	\$102
30 min Rate	\$57	\$74	\$92	\$100	\$74
#15 min Rate	\$36	\$46	\$57	\$63	\$46

*A transport fee of \$1 per km will be charged for mileage conducted during visits

**Minimum time of service is 30 minutes when providing a transport outside of Lutheran Homes Group Retirement Living Villages.

Medication Support

Medication support is provided by Lutheran Homes Group dedicated Home Care staff (unless otherwise agreed).

Services Include:

- Medication Administration
- Medication Prompt Service
- Medication Review

SUPPORT WORKER	MON-FRI 6AM - 8PM	SAT	SUN	PUBLIC HOLIDAY	AFTER HOURS (WEEKDAYS)
Fixed rate	\$36	\$46	\$57	\$63	\$46

*A Registered Nurse assessment is required for initial and ongoing services.

Domestic and Cleaning Support

Lutheran Homes Group have a dedicated team of domestic and cleaning staff able to support you with the following services.

Services Include:

- Light dusting
- Vacuuming
- Sweeping
- Mopping
- Wiping of Surfaces
- Laundry and Ironing
- Bed and Linen changes
- Cupboard and Pantry Cleaning

SUPPORT WORKER	MON-FRI 8AM - 5PM	SAT	SUN	PUBLIC HOLIDAY	AFTER HOURS (WEEKDAYS)
Hourly Rate	\$76	As Agreed Upon		\$138	As Agreed Upon
45 min Rate	\$70	As Agreed Upon		\$138	As Agreed Upon
30 min Rate	\$51	As Agreed Upon			
#15 min Rate	\$32	As Agreed Upon			

*Services are provided by LHG cleaning or domestic staff

**Additional cleaning services can be requested and individually agreed upon

Home and Gardening Maintenance

Lutheran Homes Group have a network of several compliant providers of gardening and minor home maintenance. Please let us know if you would like these services and we can advise you of the cost.

Services Include:

- Lawn Mowing
- Weeding and Pruning
- Minor home Maintenance
- Gutter Cleaning

	MON-FRI 8AM - 5PM
Hourly Rate	As Agreed

**Not available on weekends, public holidays or after hours

Allied Health and Therapy Services

Lutheran Homes Group have both Occupational Therapy and Physiotherapy services internally. The following rates apply to LHG staff delivering these services.

	MON-FRI 8AM - 5PM	SAT	SUN	PUBLIC HOLIDAY	AFTER HOURS (WEEKDAYS)
Hourly rate	\$141				
45 min rate	\$129				
30 min rate	\$94				
#15 min rate	\$59				
			As Agreed Upon		

*Additional charge rates apply for documentation and follow up - these are charged at the Monday to Friday Hourly rate of pay.

***Lutheran Homes Group has a list of brokered services providers who are able to deliver additional allied health and therapy services including; podiatry, speech pathology, dietetics, exercise physiology.

Health and Wellness Groups

	PER SESSION
*Exercise Group - Day Therapy Center (Glynde)	As per Day Therapy Center Fee Schedule
*Exercise Group - Movers Group (Hope Valley)	\$20
Out to Lunch (Glynde and Hope Valley)	75% of Cost of Activity
BusTrips	\$40
Social Groups including Craft Group (Hope Valley)	\$20

*Each participant attending an exercise group is required to undertake an assessment with an OT or Physiotherapist prior to the commencement of a group to determine suitability of the group and assist with the development of consumer goals.

Nursing Services

Nursing Services are delivered by LHG Registered Nurses and Enrolled Nurses operating within their scope of practice.

Services Include:

- Wound Care
- Contingence Management
- Catheter Care
- Pain Assessment
- Blood Pressure Monitoring
- Holistic Health Assessment and Reviews
- Management of Chronic Conditions

	MON-FRI 7AM - 5PM	SAT	SUN	PUBLIC HOLIDAY	AFTER HOURS (WEEKDAYS)
Hourly Rate	\$152	\$198	\$243	\$266	\$198
45 min Rate	\$139	\$181	\$223	\$244	\$181
30 min Rate	\$101	\$132	\$162	\$177	\$132
#15 min Rate	\$63	\$82	\$101	\$111	\$82

*Does not include Wound and Contingence care related products, these are charged separately.

*Additional charge rates apply for documentation and follow up - these are charged at the Monday to Friday hourly rate of pay.

Respite / Social Support

Respite and social support services are provided by Lutheran Homes Group Home Care staff unless otherwise agreed.

Services Include:

- Social Support in your home
- Social Support in the community
- Support to attend a LHG social experience

SUPPORT WORKER	MON-FRI 6AM - 8PM	SAT	SUN	PUBLIC HOLIDAY	AFTER HOURS (WEEKDAYS)
Hourly Rate	\$86	\$112	\$137	\$150	\$112
45 min Rate	\$79	\$102	\$126	\$138	\$102
30 min Rate	\$57	\$74	\$92	\$100	\$74
#15 min Rate	\$36	\$46	\$57	\$63	\$46

15 Minute Services

- Lutheran Homes Group provides 15 minute services to Home Care Package Consumers residing within a Lutheran Homes Group Retirement Living Village.
- Consumers residing outside of a Lutheran Homes Group Retirement Living Village have a minimum service length of 30 minutes (unless otherwise agreed).

Cancellation Policy:

- The notice period for cancellations is 24 hours unless otherwise stated. The cancellation cost is the full cost of the scheduled service.

Brokered Service:

- Lutheran Homes Group has variety of compliant brokered services providers. If you would like to receive a service not listed, or service through an external provider, Lutheran Homes Group will endeavor to complete a Brokerage Agreement to support your assessed care need.