

# Frequently Asked Questions



## Are pets allowed in retirement living villages?

Lutheran Homes Group has a no-pet policy at each of our locations.

## Do I own my home and are rentals available?

Lutheran Homes Group will own the building and unit. You sign an agreement for a licence to occupy your home and live there as long as you are independent. We do not offer rentals.

## Do you provide maintenance and gardening for Retirement Living Units?

Lutheran Homes Group gardeners maintain all of the communal gardens and residents' front gardens. We also provide maintenance for the structure of your unit.

Residents maintain the back yards of their units. If you need assistance with this however, it can be arranged through our Home Care or Assist services.

## Can you provide maintenance and gardening for my personal needs?

Lutheran Homes Group offers a program called LHG Assist, which is a fee for service offering. These services are arranged and carried out by qualified Lutheran Homes Group employees.

## What is the entry age to your retirement villages and can I still work?

Lutheran Homes Group requires that anyone entering our retirement village be over 65 and no longer working full-time. However, you can work part-time and/or volunteer.

## Can I get support with domestic assistance and care?

Lutheran Homes Group is an approved Home Care provider for people with a government-funded Home Care Package, including support for self-funded retirees. We can also provide this assistance on a fee for service basis.

## How do I register my interest or find out if you have any vacancies?

Please call our Retirement Living Team on **1300 320 505** or send an enquiry via the **Contact Us** section of our website and we'll get back to you.